



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
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SECY/CHN 015/08NKS

C A No. Applied For
Complaint No. 54/2021

In the matter of:

Rajesh KumarComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. Arun P Singh (Chairman)
2. Mrs. Vinay Singh, Member (Legal)
3. Dr. Harshali Kaur, Member (CRM)

Appearance:

1. None present on behalf of the complainant
2. Mr. Imran Siddiqi, On behalf of BYPL

ORDER

Date of Hearing: 30th June, 2021
Date of Order: 01st July, 2021

Order Pronounced by:- Dr. Harshali Kaur, Member (CRM)

Briefly stated facts of the case are that the complainant applied for new electricity connection under commercial category but the respondent rejected his application for new connection.

The complainant states that he applied for new commercial connection vide application no. 8004738123 dated 18.01.2021 at H.No. F-55/3, Ground Floor, ShubhashVihar, Gangotri Vihar, North Ghonda, Near Delhi Darbar, Delhi-53.

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But the respondent rejected his application for new connection vide rejection letter dated 13.02.2021 on the pretext of building height just 2 cms. more than the prescribed height by DERC. He further submitted that already four connections are installed in the same building vide CA No. 101369257 (commercial), 101368496 (domestic), 101460451 (commercial) 101368874 (domestic). It is also his submission that he applied for commercial connection for a load of 11 KW at the ground floor of the said premises. Therefore, he requested the Forum to direct the respondent company for immediate release of the new connection.

Notices were issued to both the parties to appear before the Forum on 30.04.2021.

Due to an upsurge in Covid-19 second wave hearings in the Forum could not be conducted during the period 20.04.2021 to 10.06.2021.

The respondent submitted their reply stating therein that the applicant Sh. Rajesh Kumar applied for new electricity connection for commercial purposes vide application no. 8004738123 at H.No. 55/3, GF, Subhash Vihar, Gangotri Vihar, North Ghonda, Near Delhi Darbar, Delhi-53 on 18.01.2021. It is also submitted that during site visit it was found that height of the building where new connection is applied is 16.75 mtrs. which is more than 15 meters. Also, in terms of Supply Code 2017, complainant is required to submit fire clearance certificate for release of new connection.

The matter was heard on 23.06.2021, when none was present on behalf of the complainant. The counsel of the complainant sought adjournment telephonically due to technical problems at his end. The Respondent filed their reply. The Respondent was directed to explain two major factors in their deficiency letter - load applied for and the category applied for.

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The complainant was also directed to file the architect map before 30.06.2021.

The respondent company through mail dated 29.06.2021 submitted site visit report dated 09.02.2021, showing built height more than 15 meters.

The matter was finally heard on 30.06.2021. Neither the counsel of the complainant nor the complainant himself appeared before the Forum. The complainant also did not seek any adjournment for his case. The Respondent submitted that building height is more than 15 meters and complainant is asking for commercial connection, which is not feasible. Arguments of respondent heard. Matter was reserved for orders.

The matter was called twice on the two consecutive hearings but neither the complainant nor his counsel appeared before the Forum. It seems that complainant is no more interested in pursuing his complaint before the Forum. Hence, the present complaint is dismissed. A copy of this order be sent to both parties. File be consigned to Record Room.

The order is issued under the seal of CGRF.


(HARSHALI KAUR)
MEMBER (CRM)


(VINAY SINGH)
MEMBER (LAW)


(ARUN P SINGH)
CHAIRMAN